



Questions to Ask at Your

CHILD CARE CENTER VISIT

Plan what you want to ask before you go for a visit. Think about the things that are important to you. Make a list of your questions and feel free to use these to get started.

Is the center licensed?
Is the staff licensed?
By whom?



What is the procedure for dealing with illness or accidents involving children?



How many of your staff are trained in CPR and first aid?



Is your facility handicap accessible? What do you do if my child needs to use crutches, a wheelchair, or has mobility issues?



How are substitute teachers hired and used in case of staff calls out sick? Do they have the same type and amount of training as your regular staff?



What is the procedure for reporting unusual marks on my child?



Do you have experience working with children with health issues? What types of health issues do you have experience with?



Does your staff carry emergency phones when taking children on field trips and to activities outside the center's facilities?



Do you have a regular schedule for each day?



What ages of children do you serve at your center? What ages are placed together?



What is the napping policy/procedure?



What regular communication plan is in place for reporting on my child's day-to-day activities? Does it include health- and diet-related information?



Does your center hold meetings for parents?



What are the hours of operation? What holidays is the center closed? What is the policy on late or early pick up or drop off?



What kinds of meals are served? What accommodations are made for special dietary needs, including allergies? Is there a menu?



What are the emergency preparedness plans in case the facility needs to be evacuated? How will you contact parents? Where does the center evacuate in an emergency?



Do you have a parent handbook?



What is your policy on parent visits?



Are you willing to keep my child's medication for use in an emergency? Who is allowed to administer medication at the center?

